



A Guide to Our City

As a new resident to our City, this brochure will provide you with information about the services and amenities the City offers and where to obtain other services.

City Hall: 421 Main Street

Tel: 515-543-5716

Hours: Mon-Fri 7:30 am-

2:30 pm

City Council meetings held every 2nd Wednesday of the month, 6 pm at City Hall.

www.cityofduncombe.com

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Your Utility Bill from the City

The City provides water, sewer, garbage pickup, and centralized recycling, all included on one monthly bill. Utility bills are mailed on the first of the month and are due by the 20th. After the 20th, you will be assessed a \$10 late fee. Utility bills that are unpaid by the 30th of the month are subject to a \$50 fee and disconnection. ACH/Direct Payment available, please ask for details.



Water: Minimum charge of \$26.50 for up to 2000 gallons. \$6 per 1000 gallons over initial 2000 gallons.

Sewer: Minimum charge of \$22.05 for up to 2000 gallons. \$2.90 per 1000 gallons over initial 2000 gallons.



Garbage: \$9 per month. Picked up each Thursday before 6 am. Please place your bagged garbage in a 35 gallon (or smaller) container at the curb on Wednesday evening.



Recycling/Landfill: \$6 per month. A large community recycling container is located north of the water tower on Main Street. Please follow all posted sorting guidelines. Do not leave any non-recyclable or oversized items on the ground. Curbside recycling is not available.

Non-City Services



Electric utility is provided by **Mid-American Energy.** Please contact them for all service related issues at **888-427-5632**.





Cable & Internet service is provided by *Webster-Calhoun Cooperative Telephone Association*. Please contact them for all service related issues at *515-352-3151*.

Pet Licensing



The City requires that all cats & dogs 6 months or older be vaccinated against rabies and licensed with the City. Licenses are valid from January 1st through December 31st and are just \$2 per animal, up to 4 animals and then \$10 per animal after 4. Please obtain your pet licenses from City Hall by providing a current rabies vaccination certificate.

Building Permits



Building permits are required for a variety of home and property improvements. Please contact City Hall for more information and a permit before you begin your project.

Community Center & Tornado Shelter

The Duncombe Community Center & Tornado Shelter is home to many community events and serves at the City' polling station. The Tornado Shelter also serves as the safe shelter in the event of a weather emergency. Located at 510 Folger Street.

Both the Community Center & the Tornado Shelter are available to rent for private events. If you are looking for a venue for your graduation party, wedding reception, birthday party, or family reunion, we have the perfect place for you!

Amenities Include:

Seating for 160+

Full kitchen

Bathrooms

Rental Fees start at \$75

Call City Hall to make reservations.



Duncombe Public Library



Located at 621 Prince Street, the Duncombe Public Library offers many services brought to you by a well-informed, friendly staff.

- -Wide variety of print publications
- -DVD rentals for movies & TV series
- -Storytime for Kids
- -Book Club for Adults
- -Public use computers.

Stop in and see what the Library has to offer.

Hours are:

Mon. 10 am- 12 pm & 1 pm- 6 pm

Tues. 1 pm-5 pm

Wed. 1 pm- 6 pm

Thurs. 1 pm- 5 pm

Fri. 1 pm- 6 pm

Sat. 9 am- 12 pm

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