

City of Duncombe

421 Main Street
Duncombe, IA 50532
515-543-5716



For Your Information

January 2025 Edition

Payment Options

The City of Duncombe offers a variety of convenient payment options for our residents. Simply choose the option that best suits your needs.

Online Bill Payment

We are excited to offer our customers the option to pay their bill online through our provider, PayStar. You may pay your bill 24/7. You may use a Debit Card or Credit Card. We accept Master Card, Visa and Discover. Just visit our website at www.cityofduncombe.com. Have your account number handy when you are ready to pay your bill online.

Payment By Mail

If paying by check or money order through the mail, please send all payments with your payment coupon. To avoid late fees, please mail your payment at least five to seven business days before the due date specified on your bill.

Automatic Bank Draft (ACH)

The worry-free way to pay your bill. With this service, the amount of your monthly bill is automatically deducted from your bank account and credited to your utility account. There is no set-up fee or charge associated with this method of payment. To set up Automated Bank Draft please call City Hall or visit our website at www.cityofduncombe.com.

Payment Drop-Off Location

You may pay your bill in person at City Hall. We accept cash, check, or money orders.



Duncombe Community Events

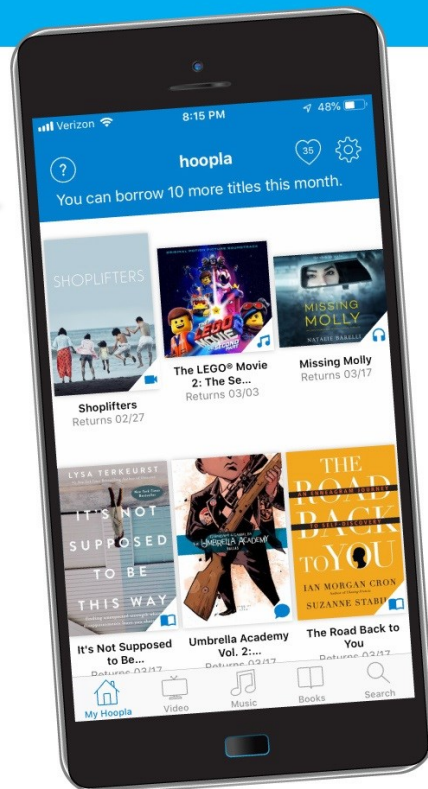
January

1	New Year observed: City Offices Closed
8	Council Meeting– 6:00 pm
10	DBC-DJ BINGO 7-9 pm
20	City Utility Bills Due

Reminder: Utility Bill Payment Policies

Utility bills are due by the 20th of the month with a \$10 late fee if paid after the 20th. When the 20th falls on a Saturday, Sunday or holiday, payments will be accepted until 12:00 noon on the following business day without incurring a late fee. Any account not paid by the 30th day of a billing period will have received a hang-tag as a notice of pending disconnection with the date of disconnection supplied. If payment is not received by 12:00 noon on the disconnection date specified on the hang-tag, a \$50 non-payment fee will be charged and service will be disconnected. The \$50 nonpayment fee will be required to be paid before service is restored. Please contact City Hall if you have any questions.

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